

# CHOOSE WITH CARE

## Your ten-point removal company checklist

In uncertain times, we all need to be on our guard against sharp practice, unscrupulous operators and non-accredited companies. As an independent, family-run removals firm since 1973, we are pleased to report that most of our competitors are legitimate, accredited companies.

**However, in increasingly hostile market conditions, some operators are cutting corners to reduce costs. Ultimately, such practices put the customer's interests at risk.**

To help protect you against these dangers, we have drawn up a ten-point checklist. Please use it when appointing your removals company - **and please choose with care.**



### ARMISHAWS

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### 10 POINT CHECKLIST

ARMISHAWS

COMPANY A

COMPANY B

1	Is the company a member of <b>B.A.R.</b> ?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Are <b>all</b> personnel full-time <i>and</i> fully trained?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Do all staff carry <b>photographic ID</b> at all times?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	Is the company <b>Kitemark</b> accredited?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Are removals lorries <b>custom built and fitted</b> ?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	Are <b>all</b> removals / loads carried by the company itself, and <b>not</b> sub-contracted to other carriers?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	Is <i>bona fide</i> <b>transit insurance</b> cover in place?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8	Does the firm offer secure, company-owned <b>containerised storage</b> ?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9	Does the company have full <b>ISOQAR / UKAS</b> Quality Accreditation?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10	Is the company a member of <b>FEDEMAC</b> ?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>